



destea

department of
economic, small business development,
tourism and environmental affairs
FREE STATE PROVINCE

MEDIA ADVISORY

WORLD CONSUMER RIGHTS DAY CELEBRATION

12 MARCH 2018

Bloemfontein: About 1000 members of the public in the Moqhaka Local Municipality are expected to attend the celebration of the 2018 World Consumer Rights Day. The public will get to learn about their rights to quality products and services as well as their responsibilities as consumers. The theme for this year is “**E-Commerce**”.

World Consumer Rights Day is an annual celebration to promote the basic rights of all consumers. All citizens are mobilized to demand that those rights are respected and protected, and to protest the market abuses and social injustices which undermine them.

The celebration will be anchored on supporting Government’s initiatives to employ all possible interventions to strengthen the skills of consumers using e-commerce (electronic commerce).

Issues that will be discussed about the electronic commerce includes:

- What consumer rights are in relation to e-commerce,
- Opportunities and challenges created by e-commerce towards consumers,
- What happens to the data that you share online

There will be exhibitions by industry regulators like:

- DESTEA Consumer Protection Office
- Credit Ombudsman
- National Credit Regulator (NCR)
- National Energy Regulator of South Africa (NERSA)
- Financial Services Board (FSB)
- ICASA
- Medical Council of South Africa
- Council for Medical Scheme of South Africa (CMC)
- The Motor Industry Ombudsman of South Africa (MIOSA)

Details of the event are as follows:

Date: 15 March 2018

Time: 09h00 – 13:00

Venue: Allan Rautenbach Hall at the Municipality Building, Kroonstad

END!!!

Issued by Communication Section

Free State Department of Economic, Small Business Development, Tourism and Environmental Affairs

For more information and RSVP please contact:

Thandeka Thabethe on 073 874 8968 or Elsie Ntsane on 072 645 8983 or email

nnekientsane@gmail.com