

Annexure E

ECONOMIC AND SMALL BUSINESS DEVELOPMENT

INTERGRATED ECONOMIC DEVELOPMENT SERVICES

Indicator title	Number of initiatives introduced to attract investment
Short definition	The initiatives that are created to expose the enterprises to the markets, access to funding, business matchmaking and or showcasing the products in a form of exhibition, as well as presenting the enterprise development.
Purpose/importance	To expose the enterprises to the different platforms in ensuring the development, sustain the businesses and linkages to the investors locally and internationally.
Source/collection of data	Databases from Departments and Municipalities, ILO, Business Associations
Method of calculation & Evidence type	Simple count Evidence = Approved reports, indicating the initiator, verifier and approver.
Data limitations	None
Type of indicator	Output.
Calculation type	Simple count
Reporting cycle	Bi annually
New indicator	No.
Desired performance	Higher performance is desired
Indicator responsibility	Dr T Mokoena

Indicator title	Number of enterprises assisted with access to markets
Short definition	Enterprises exposed to markets through various platforms such as exhibitions, trade fairs, outbound missions, flea markets and linkages to other businesses. This includes enterprises that have successfully been assisted to participate in international EXPOs organised by the DTI.
Purpose/importance	The purpose is to ensure sustainability of small and medium enterprises by providing markets opportunities. This is to counter the collapse of such enterprises due to lack of markets.
Source/collection of data	Administrative data
Method of calculation & Evidence type	Count number of enterprises. Evidence =Attendance registers, Exhibition reports/ Photos.
Data limitations	None.
Type of indicator	Output.
Calculation type	Simple count.

Reporting cycle	Quarterly.
New indicator	Yes.
Desired performance	Higher performance
Indicator responsibility	Dr T Mokoena.

Indicator title	Number of forums facilitated (cumulative)
Short definition	Establishment a forum for stakeholders to share information, collectively implement projects and deal with challenges of unemployment within the Free State. Focus will be on prioritised sector and ensure that it is fully operational I.e. it meets quarterly as outlined in the terms of reference.
Purpose/importance	Sectors will be organised. This will improve information sharing, bargaining power and easier detection of challenges.
Source/collection of data	Integrated Economic Development Unit
Method of calculation & Evidence type	Simple count Evidence = Forum invitation, programme, minutes, attendance registers, outcome report.
Data limitations	Reliance on databases.
Type of indicator	Output.
Calculation type	Cumulative counting the operational forum.
Reporting cycle	Quarterly.
New indicator	No.
Desired performance	Acceptable level.
Indicator responsibility	Dr T. Mokoena

Indicator title	Number of business supported in critical sectors
Short definition	Identify and support projects within the critical sectors i.e. agro-processing, renewable energy, mining, manufacturing. Supporting enterprises that fall within the selected value chains in order to provide non-financial support. This comprise of planning, training, exposure to markets, assistance to access funding from DFIs.
Purpose/importance	To grow the critical sectors and create jobs within the sector.
Source/collection of data	IED databases and reports.
Method of calculation & Evidence type	Count number of supported businesses that incorporate support provided for enterprises. Evidence = List of businesses supported, approved outcome reports, signed by the initiator, verifier and approver.
Data limitations	There double counting if
Type of indicator	Output.
Calculation type	Simple count
Reporting cycle	Quarterly.

New indicator	Yes.
Desired performance	Higher performance is desired.
Indicator responsibility	Dr T. Mokoena.

Indicator title	Number of projects supported that qualify for co-funding arrangement with Developmental Funding Institutions (DFI)
Short definition	Enterprises assisted with access to funding as per their proposals submitted to the department from different angles by adjudicating the applications for funding through Business Assessment Technical Committee(BATC)
Purpose/importance	To determine upstream and downstream activities in the identified value chain and to outline possible areas for SMME participation
Source/collection of data	Proposals received from Enterprises.
Method of calculation & Evidence type	Simple count. Evidence = List of businesses supported, approved outcome reports, signed by the initiator, verifier and approver.
Data limitations	Limited provincial data
Type of indicator	Output.
Calculation type	Simple count.
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	Higher performance is desired.
Indicator responsibility	Dr T. Mokoena.

Indicator title	Number of outward and inward missions attended
Short definition	To build economic relations in exposing enterprises to the markets locally, nationally and internationally.
Purpose/importance	The purpose is to strengthen international relations by creating conducive platform to access the markets.
Source/collection of data	List of all missions attended. Evidence = MOU s /MOA / Letter of Intent and Injunctions.
Method of calculation & Evidence type	Simple count Evidence = Attendance registers, approved outcome reports, signed by the initiator, verifier and approver.
Data limitation	Absence of missions
Type of indicator	Output.
Calculation type	Simple count
Reporting cycle	Quarterly.
New indicator	Yes.
Desired performance	Higher performance is desired.
Indicator responsibility	Dr T. Mokoena.

Indicator title	Number of partnerships established with private sector to create relevant skills
Short definition	Individuals in enterprises within agro-processing, mining, manufacturing, tourism and transport sector to be trained on various courses to improve the technical/relevant skills E.g. fruit processing, making garments, costing and pricing, financial management and furniture manufacturing. This will be done through strategic partnerships with partners/service providers including FPMSeta, NEF, SEDA, Financial institutions, other training institutions etc.
Purpose/importance	To improve the quality and production levels of enterprises and their ability to run businesses effectively and professionally.
Source/collection of data	List of formal partnerships established.
Method of calculation & Evidence type	Simple count Evidence = MOU s /MOA / SLA, Letter of Intent
Data limitations	Partnerships not formally established.
Type of indicator	Output.
Calculation type	Counting.
Reporting cycle	Quarterly.
New indicator	No.
Desired performance	Higher performance is desired.
Indicator responsibility	Dr T. Mokoena.

Indicator title	Number of municipalities in which Black Business Chambers were established
Short definition	Establish Black business chambers in various municipalities.
Purpose/importance	To establish and assist chambers to identify bankable projects and promote good governance and enterprise development and strengthen value chains. To attempt to unblock constraints on business development in various municipalities.
Source/collection of data	LED plans and IDPs of municipalities
Method of calculation & Evidence type	Evidence = Minutes of meetings with LED/IDP managers; attendance registers, signed outcome reports (initiator, verifier, approver)
Data limitations	LED databases may be outdated or may not exist at all
Type of indicator	Output
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	Yes

Desired performance	Level acceptable.
Indicator responsibility	Establish Black business chambers in various municipalities.

Indicator title	Number of new job opportunities facilitated, with emphasis on the agro-processing sector
Short definition	Job opportunities facilitated through businesses within the agro-processing value chain that are supported by DESTEA. The support may be in a form of skilling, exposure to markets, linkages to funding institutions.
Purpose/importance	To reduce unemployment in province.
Source/collection of data	Administrative data from supported businesses, statsSA and DESTEA
Method of calculation & Evidence type	Simple count Evidence = List of new job opportunities facilitated; signed outcome reports (initiator, verifier, approver).
Data limitations	Some of the data from StatsSA is not disaggregated down to provinces and the reliability of other data sources.
Type of indicator	Output.
Calculation type	Counting.
Reporting cycle	Quarterly.
New indicator	Yes.
Desired performance	Higher performance is desired.
Indicator responsibility	Dr. T Mokoena

ECONOMIC PLANNING

Indicator title	Number of list of Investment opportunities in 5 (five) priority sectors developed
Short definition	The Mining, Manufacturing, Agriculture, Tourism and Transport sectors have been identified in the FSGDS and PEDS (Provincial Economic Development Strategy) as priority sectors for growing the Free State province economy and creating jobs. PEDS outlines business and investments which can be explored across all the priority sectors within the four districts municipalities.
Purpose/importance	To identify investment and business opportunities within the priority sectors.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Approved investment opportunity lists (initiator, verifier, approver); approved outcome report (initiator, verifier, approver).
Data limitations	Unavailability of the latest economic data on municipalities.
Type of indicator	Output

Calculation type	Simple count
Reporting cycle	Annually.
New indicator	Yes
Desired performance	Higher
Indicator responsibility	Mr. Tefo Lekutle

Indicator title	Number of workshops on priority sectors for district municipalities conducted
Short definition	The Mining, Manufacturing, Agriculture, Tourism and Transport sectors have been identified in the FSGDS and PEDS as priority sectors for growing the Free State province economy and creating jobs. PEDS outlines business and investments which can be explored across all the priority sectors within the four districts municipalities. This will done via workshops with identified municipalities.
Purpose/importance	To create awareness on investments and business opportunities within the priority sectors.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count. Evidence = Presentation materials; Attendance registers; Workshop Programmes, approved outcome report (initiator, verifier, approver).
Data limitations	None
Type of indicator	Output
Calculation type	Number of workshops conducted
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr. Tefo Lekutle

Indicator title	Number of lists of annual capital investment targets developed
Short definition	To promote capital investment, a target will be set each year by which to increase capital investment in the province.
Purpose/importance	To promote and ensure a common, implementable target for capital investment in the province.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Approved list of capital investment targets per target period; approved outcome report (initiator, verifier, approver).
Data limitations	Difficulty in gathering data
Type of indicator	Output

Calculation type	Non-cumulative
Reporting cycle	Annual
New indicator	New
Desired performance	Acceptable
Indicator responsibility	Mr Tefo Lekutle

Indicator title	Number of R & D projects initiated
Short definition	Production of new information for evidence-based decision-making, methods and/or techniques through R&D. The following stages guide initiation of research projects: <ul style="list-style-type: none"> - Determine needs for research - Develop Terms of Reference (ToRs) - The appointment of a Service Provider, if necessary. - Prepare progress reports on the projects - Convening stakeholder meetings for the validation of the findings - Submit final report to Senior Management - Sharing the reports with relevant stakeholders - Store research reports.
Purpose/importance	To generate information for evidence-based decision-making; to ensure innovation and new technologies are used to improve service delivery for the achievement of DESTEA goals.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Approved submissions on ToR's and appointment of service provider, MoUs, SLA, and approved research reports for each study, when available (initiator, verifier, approver).
Data limitations	Unavailability of recent and relevant data; delays in relevant DESTEA SCM processes. Note that in general, research projects are medium to long term in nature.
Type of indicator	Output.
Calculation type	Non-cumulative.
Reporting cycle	Quarterly.
New indicator	Existing indicator
Desired performance	Higher performance is desired.
Indicator responsibility	Mr. J. Mosia, Director: Economic Research

Indicator title	Number of list of economic growth targets developed
Short definition	To set interim targets by which each of the priority sectors should grow in order to achieve the NDP goal in 2030.

Purpose/importance	To grow the economy of the province and to ensure a common understanding of economic growth targets to be achieved in various sectors of the provincial economy.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Approved list of economic growth targets Approved investment opportunity lists (initiator, verifier, approver); outcome report (initiator, verifier, approver).
Data limitations	Difficulty in gathering provincial, segregated data
Type of indicator	Non-cumulative
Calculation type	Output
Reporting cycle	Annual
New indicator	New
Desired performance	Acceptable
Indicator responsibility	Mr Tefo Lekutle

Indicator title	100% of disputes resolved in 90 days
Short definition	All received disputes between consumers and service providers are resolved within 90 calendar from receipt of a complete dispute document.
Purpose/importance	To ensure efficient turn-around time for the finalization of consumer disputes and to increase service delivery and overall customer satisfaction. To uphold requirements of the Consumer Rights Act.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Comprehensive case status register (including annual opening and closing balances)
Data limitations	None
Type of indicator	Output
Calculation type	Non-cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	Acceptable
Indicator responsibility	Mr Timothy Radikeledi

Indicator title	Number of partnerships and networks established.
Short definition	Refers to establishment of strategic partnerships with industry stakeholders to unlock economic development in the province. Building a network of relationships to help government achieve its objectives efficiently and effectively.

Purpose/importance	To supplement and compliment the resources and capacity of the Department to achieve its identified goals and objectives efficiently and effectively.
Source/collection of data	Local, provincial, and national government; Development Finance Institutions (DFIs); Higher Education Institutions (HEIs); private sector and associated industries; EP Unit
Method of calculation & Evidence type	Simple count Evidence = MoUs; ToRs; Letters of Intent; Service Level Agreements; MoAs and related legal documents; outcome report (initiator, verifier, approver).
Data limitations	None.
Type of indicator	Output.
Calculation type	Non-cumulative.
Reporting cycle	Annually.
New indicator	Existing indicator
Desired performance	Higher
Indicator responsibility	Mr. J. Mosia, Director: Economic Research

Indicator title	Number of SOPs developed
Short definition	Standard Operating Procedure refers to the acceptable industry norms and standards for operational processes in the organization. These SOP's will compliment certain areas as identified in PEDS, in order to ensure efficient implementation and service delivery at ground level.
Purpose/importance	To streamline policy formulation and to ensure consistency in the development or formulation of policies
Source/collection of data	National policy documents and plans
Method of calculation & Evidence type	Simple count Evidence = Approved SOP documents (initiator, verifier, approver)
Data limitations	None
Type of indicator	Output
Calculation type	Non-cumulative
Reporting cycle	Annually
New indicator	New
Desired performance	Higher performance is desired
Indicator responsibility	Mr. J. Mosia, Director: Economic Research

Indicator title	Number of list of possible high impact projects identified.
Short definition	The Mining, Manufacturing and Agriculture sectors are classified as productive sectors with potential for establishment of high impact projects, value chains and job creation. High impact projects

	are critical in addressing the triple challenges of poverty, inequality and unemployment.
Purpose/importance	To identify a list projects within the priority sectors with potential to create more jobs, to be considered for implementation by sector departments, national departments, private sector and strategic partners within the borders of the province.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Approved list (initiator, verifier, approver); outcome report (initiator, verifier, approver).
Data limitations	None
Type of indicator	Output
Calculation type	List of high impact projects
Reporting cycle	Annually
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr. Tefo Lekutle

Indicator title	Number of LED plans aligned to PEDS
Short definition	The key objectives of PEDS are amongst others to ensure coordination of economic development activities within the municipalities and alignment of LED plans. The strategy also provide guidance on investment and business opportunities within the respective priority sectors.
Purpose/importance	To ensure that the identified projects in LED Plans are within the identified priority sectors of PEDS.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Aligned LED plans; consultation evidence (programmes, presentation materials, attendance registers); outcome report (initiator, verifier, approver).
Data limitations	Unavailability of IDP's and LED strategies within some of the municipalities.
Type of indicator	Output
Calculation type	Number of aligned LED plans
Reporting cycle	Quarterly
New indicator	None
Desired performance	High
Indicator responsibility	Tefo Lekutle

Indicator title	Number of Provincial Job Summits convened
Short definition	To create a platform whereon the views of various stakeholders can be solicited on job creation and documented as recommendations to be considered for provincial implementation.
Purpose/importance	To promote partnerships and identified modalities for resolving the challenge of the high rate of unemployment in the province.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Invitations, programme, presentation material, minutes, attendance register, job summit outcome report (initiator, verifier, approver).
Data limitations	None
Type of indicator	Non-cumulative
Calculation type	Output
Reporting cycle	Annual
New indicator	New
Desired performance	Acceptable.
Indicator responsibility	Mr Tefo Lekutle

Indicator title	Number of comparative studies on revenue collection conducted
Short definition	To conduct a study on methods used by other provinces, as well as other uniquely identified methods to increase revenue collection in the organization, as well as other departments within the province.
Purpose/importance	To improve revenue collection and management in DESTEA, as well as other FS departments, in order to increase Treasury funding allocations over time.
Source/collection of data	Provincial and National Departments of Economic Development; EP Unit.
Method of calculation & Evidence type	Simple count. Evidence = Comparative Study Report (initiator, verifier, approver)
Data limitations	Accessibility of information from other departments
Type of indicator	Output
Calculation type	Non-cumulative
Reporting cycle	Annual
New indicator	New
Desired performance	Acceptable
Indicator responsibility	Mr Jonas Mosia

Indicator title	Number of Reserves/Resorts viability recommendation reports submitted
Short definition	The recommendations of the Viability of Resorts Study conducted by the Provincial Treasury are customised to apply to the DESTEA Resorts and Reserves.
Purpose/importance	To increase the operational efficiency and utilisation of DESTEA Resorts and Reserves in order to increase revenue, as well as to improve service delivery to the public.
Source/collection of data	Treasury Report on the Viability of Resorts Study; EP Unit
Method of calculation & Evidence type	Simple count Evidence = Approved report on Viability of Resorts Study recommendations (initiator, verifier, approver); outcome report (initiator, verifier, approver).
Data limitations	Extrapolation of Treasury Study to DESTEA Resorts and Reserves
Type of indicator	Output
Calculation type	Non-cumulative
Reporting cycle	Annual
New indicator	New
Desired performance	Acceptable
Indicator responsibility	Mr Jonas Mosia

Indicator title	Number of consumer awareness campaigns conducted
Short definition	To make consumers aware of their consumer rights
Purpose/importance	To prevent the exploitation of consumers by suppliers of services and goods and to comply with the Consumer Rights Act requirements.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Attendance registers; campaign notices; campaigns programmes; presentation materials; outcome reports (initiator, verifier, approver).
Data limitations	Determining the awareness of consumers is difficult.
Type of indicator	Output
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	No
Desired performance	Acceptable
Indicator responsibility	Mr Timothy Radikeledi

Indicator title	Number of Provincial Economic Development Forum convened
Short definition	The purpose of the Provincial Economic Development Forum is to ensure coordination of economic development activities by all role-players within the Province. The forum serves as a platform for discussion of investment and business opportunities with the private sector and monitoring and evaluation of high impact projects with district municipalities.
Purpose/importance	To ensure implementation coordination; high impact project monitoring and alignment with PEDS.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = approved forum minutes; attendance registers; agendas; outcome reports (initiator, verifier, approver).
Data limitations	None
Type of indicator	Output
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr. Tefo Lekutle

Indicator title	Number of workshop on PEDS held
Short definition	The purpose of PEDS workshops is to inform other departments, municipalities and private sector about the business and investment opportunities within the various priority sector per district municipalities. The workshops also assist in ensuring that the LED strategies are aligned with PEDS.
Purpose/importance	To assist the municipalities in identifying high impact projects within their respective municipalities and alignment of their LED strategies with PEDS.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = attendance registers; agendas; outcome reports (initiator, verifier, approver); presentation materials.
Data limitations	None
Type of indicator	Outcome
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr. Tefo Lekutle

Indicator title	Number of World Consumer Rights Day commemorations held
Short definition	It is a global annual event celebrated by consumers and convened by the International Consumer Movement to promote consumer rights.
Purpose/importance	To promote the basic rights of consumers everywhere in the Province, as per Consumer Rights Act requirements.
Source/collection of data	EP Unit
Method of calculation & Evidence type	Simple count Evidence = Approved concept documents (initiator, verifier, approver), approved submissions (initiator, verifier, approver), project plans (initiator, verifier, approver), programmes, presentation materials and attendance registers.
Data limitations	None.
Type of indicator	Output
Calculation type	Simple count
Reporting cycle	Annually.
New indicator	No.
Desired performance	Acceptable
Indicator responsibility	Mr. T. Radikeledi.

SMALL BUSINESS DEVELOPMENT

Indicator title	Number of economic development roadshows conducted
Short definition	Roadshows are held with DFI's, SOEs, and private companies to expose SMMEs to funding and procurement opportunities. These events will also serve as networking sessions where SMMEs can link-up with big business
Purpose/importance	To expose SMMEs to funding and procurement opportunities in order to facilitate their growth opportunities.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count Evidence = Approved outcome reports (initiator, verifier, approver); attendance registers; Invitations; Presentation materials.
Data limitations	None
Type of indicator	Output
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High performance is desired
Indicator responsibility	Mr M G Sehularo

Indicator title	Number of economic development strategies developed
Short definition	Economic development strategy to guide approach to provincial economic development is developed and/or revised.
Purpose/importance	To ensure there is coherence in economic development strategies, within the organization and within all tiers of government.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count Evidence = Minutes of consultation meetings, attendance registers; Approved Strategy.
Data limitations	None
Type of indicator	Output
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High performance is desired
Indicator responsibility	Mr M G Sehularo

Indicator title	Number of strategic MoUs/SLAs signed
Short definition	Strategic partners for economic development are identified and MOUs and/or SLAs are signed for projects of mutual benefit in order to stimulate the FS economy.
Purpose/importance	To leverage relationships with other stakeholders in order to deliver on identified economic development goals and objectives.
Source/collection of data	Signed MoU's/SLA's
Method of calculation & Evidence type	Simple count. Evidence = List of MoU's/SLA's; approved MoU's/SLA's; approved outcome reports (initiator, verifier, approver).
Data limitations	None
Type of indicator	Output
Calculation type	Simple count.
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr P Motsoetla

Indicator title	Number of surveys conducted
Short definition	Customer satisfaction surveys are conducted to assess the quality of services offered by the Chief Directorate in order to improve service delivery to clients.
Purpose/importance	To ensure consistency and improvement in the quality of services rendered to the public.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count. Evidence = Approved survey reports (initiator, verifier, approver); approved analysis reports (initiator, verifier, approver).
Data limitations	None
Type of indicator	Outcome
Calculation type	Non-cumulative
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Ms K Ntsala

Indicator title	Number of SMMEs linked to big business
Short definition	SMMEs are linked to bigger businesses through funding and procurement opportunities to ensure their growth and sustainability.
Purpose/importance	To expose SMMEs to funding and procurement opportunities in order to facilitate growth and expansion.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count Evidence = List of SMMEs linked to big business and/or funding; approved outcome reports (initiator, verifier, approver).
Data limitations	None
Type of indicator	Output
Calculation type	Counting
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr M G Sehularo

Indicator title	Number of provincial incubators initiated
Short definition	To initiate business incubators prepare and grow SMMEs in the province.
Purpose/importance	To equip SMMEs with necessary technical and business management skills to successfully establish and maintain their enterprises.
Source/collection of data	SBD Unit.
Method of calculation & Evidence type	Simple count. Evidence = List of incubators initiated; approved outcome reports (initiator, verifier, approver).
Data limitations	None
Type of indicator	Outcome
Calculation type	Non-cumulative counting
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr M G Sehularo

Indicator title	Number of sector forums held
Short definition	Forums in different economic sectors are convened and facilitated
Purpose/importance	To, amongst sector role-players, share information on priority sectors as well as to implement projects in a joint manner.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count Evidence = Signed minutes; approved outcome reports approved outcome reports (initiator, verifier, approver); attendance Registers; Invitations and presentation material.
Data limitations	None
Type of indicator	Output
Calculation type	Counting
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Ms K Ntsala

Indicator title	Number of enterprises developed and supported
Short definition	Enterprises are assisted through: <ul style="list-style-type: none"> -Non-financial support through technical and business management skills development -Financial support through risk-sharing with DFI's -Equipment procurement

Purpose/importance	To ensure sustainability and growth of businesses, especially small and medium businesses in the province.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count Evidence = List of enterprises developed/supported; approved training outcome reports approved outcome reports (initiator, verifier, approver); attendance registers; presentations/training materials; formal allocation letter for funding; M&E reports for funded enterprises; technical reports; formal equipment allocation letters.
Data limitations	None
Type of indicator	Output
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	No
Desired performance	High
Indicator responsibility	Mr M G Sehularo

Indicator title	Number of BBBEE workshops held
Short definition	To ensure that enterprises and FSGP SCM practitioners understand the desired objectives of the latest B-BBEE codes, and how these codes impact the business environment.
Purpose/importance	To discourage fronting and promote radical economic transformation; to assist enterprises in preparing for trade, and future mergers and acquisitions; to ensure ring fenced government acquisitions and purchases from BBBEEE enterprises.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count. Evidence = List of workshops conducted; approved outcome reports approved outcome reports (initiator, verifier, approver); attendance registers; programmes; presentation materials.
Data limitations	None
Type of indicator	Regulatory Systems
Calculation type	Workshops conducted
Reporting cycle	Quarterly
New indicator	No
Desired performance	High
Indicator responsibility	Mr P Motsoetla

Indicator title	Number of Business Hubs established
Short definition	To support municipalities to house enterprises in a dedicated business hub, with infrastructure that create a conducive environment for trade and for complying with business regulations.
Purpose/importance	To provide enterprises with shared economic infrastructure facilities to support their operations in line with municipality bi-laws
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count. Evidence = List of business hubs established; approved outcome reports approved outcome reports (initiator, verifier, approver).
Data limitations	Non-collaboration of local municipalities and local traders ; unavailability of vacant land
Type of indicator	Regulatory systems and business support
Calculation type	Simple count
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr P Motsoetla

Indicator title	Number of motor mechanics and panel beaters trained
Short definition	To assist individuals within the Informal Automotive Repair Services environment with: <ul style="list-style-type: none"> - Infrastructure support services - Technical training and - Capacity building.
Purpose/importance	To capacitate mechanical and automotive related SMME's in the FS and to facilitate active economic participation.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count. Evidence = List of mechanics and panel beaters supported; approved outcome reports approved outcome reports (initiator, verifier, approver); Technical training & Capacity building reports and registers; formal allocation letters for funding; M&E reports for funded enterprises.
Data limitations	None
Type of indicator	Enterprise support
Calculation type	Enterprises supported
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	High
Indicator responsibility	Mr M G Sehularo

Indicator title	Number of SMME Forums established at provincial and district levels
Short definition	Establish and facilitate forums focused on SMMES, in order to ensure growth, support and development of SMMES at all levels.
Purpose/importance	To ensure that platforms are created where DESTEA, Municipalities and other stakeholders discuss the opportunities for growth, support and development of SMMES in the respective Municipalities.
Source/collection of data	SBD Unit
Method of calculation & Evidence type	Simple count. Evidence = Invitations; approved outcome reports approved outcome reports (initiator, verifier, approver), minutes of meetings, attendance registers; presentation material.
Data limitations	Depend on Municipalities; Sector Departments and stakeholders
Type of indicator	Output
Calculation type	Counting
Reporting cycle	Quarterly
New indicator	New
Desired performance	High
Indicator responsibility	Ms K Ntsala