

**destea**department of
economic, small business development,
tourism and environmental affairs
FREE STATE PROVINCE

MEDIA ADVISORY

WORLD CONSUMER RIGHTS DAY CELEBRATION 2016

24 MARCH 2016

Bloemfontein: Unsuspecting people often fall prey to unscrupulous businesses and lose millions of their hard earned cash on shady deals. These include being sold defecting electronic devices, substandard workmanship, used vehicles not in good conditions, underhand agreements like cellular phone contracts.

As part of the government's campaign to create awareness, Department of Economic, Small Business Development, Tourism and Environmental Affairs will host World Consumer Rights Day Celebration in Qwaqwa, Phuthaditjhaba at Charles Mopeli Stadium on the 31st March 2016.

The aim of celebrating this international event is to promote awareness to consumers about their rights and responsibilities at the time of unfair business treatment. More than 1000 members of the community are expected to gain knowledge on consumer education and many wonderful services that are offered by the department free of charge.

In his Budget Vote Speech, MEC Sam Mashinini promised that "the office of the Consumer Protector will continue to take up all these cases and fight these harmful business practices. Work done through the Consumer Protection Office and Consumer continue to resolve many cases where consumer complaints totalling R13, 8 million, have been finalized and money returned back to consumers".

Venue: Charles Mopeli Stadium

Date: 31 March 2016

Time: 09h00 am

For more information please contact:

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